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State of Illinois ILLINOIS COMMERCE COMMISSION

May 15 9 55 AM 'OI

(To be filed with the Chief Clerk)

CHIEF CLERK'S OFFICE

MINUTES

Chicago, III.

April 24, 2001

(Date)

CASE NO.

€0-0473

SUBJECT

DONALD L. BERTELLE VS ILLINOIS BELL TELEPHONE COMPANY

Complaint as to improper installatin of residential telephone line and repeated refusal to repair same in Chicago, Illinois

HEARD BY MR. SHERWIN ZABAN, ALJ

APPEARANCES AND ADDRESSES

MR. DONALD L. BERTELLE
70 West Monroe Street, Suite 1110
Chicago, Illinois 60603
appearing pro se;

MR. MARK KERBER and MR. JIM HUTTENHOWER 225 West RAndolph Street, Suite HQ-25D Chicago, Illinois 60606 appearing for Illinois Bell Telephone Company.

DISPOSITION Continued toJune 6, 2001 at 10:00 a.m.

EXHIBITS FILED

Petitioner's 1,2 and 7 marked and admitted Group 3 through 6 marked and admitted

REPORTED BY

SULLIVAN REPORTING COMPANY, by Giraida B. Bordabeheres, CSR

REMARKS

Orig. to Comm

Pages 145-196